



[www.moonbeam.in.net](http://www.moonbeam.in.net)

# Company Profile

Insight Into Action

## Mission

- We are committed to make our group of companies amongst the leading integrated logistics solution providers, whose strength lies in an efficient global network, that is able to provide customized and market-oriented range of services.

## Vision

- Connecting people, businesses & communities to a better future – through logistics

## Values

### • Connected

- We invest in insight to get to the heart of our customers' challenges. We are open and transparent in the way we work

### • Committed

- Deeply involved in building relationships – everything we do is with the long-term in mind. Our dedication to quality is the cornerstone of our success – we get every detail right

### • Creative

- We are constantly developing better ways of working. If we find a better way, we act upon it and share it





We understand that all clients have distinctive necessities in view of their kind of industry and product diversity, subsequently we at Moonbeam Logistics cater from a host of service options which makes us a preferred partner. Our line of services includes everything and anything that fits into logistical need of our valued customers.

- FCL Service

- ❖ FCL Export
- ❖ FCL Import

- LCL Service

- ❖ LCL Export
- ❖ LCL Import

- AIR FREIGHT

- ❖ Air Export
- ❖ Air Import

- CUSTOM CLEARANCE

- TRANSPORTATION & DISTRIBUTION

- SUPPLY CHAIN PROGRAMMES



## Hassel Free Service

**Moonbeam's** "one contact" approach reduces the complexity of managing a mix of air, sea-air and ocean for you which also ensures that our customers are left out with more time to enhance their business productivity when we take care of the shipments.

## Complete Transparency

we believe that our customers growth is the driving force of our growth and hence we ensure that our customers are well updated about the cost and development of their shipments hence bestowing their priceless trust and faith in **Moonbeam**.

## Dedicated To Deliver

Our moto is to stand by our customer's expectations and hence we follow our punch line "Dedicated to Deliver" which means we not only stand on our customer's expectation but also fulfill our commitment.

## Values And Ethics :

100% focus on business ethics, principles and organizational SOPs is our way to efficient handling and timely shipment deliveries to our valuable clients.





## voice of the customer

In view of an inside and out comprehension of client desires, we ceaselessly endeavor to plan our operations and our client administration in a manner that we convey the most esteem to our clients.

## MINDEST & BEHAVIOUR

Our clients and our people are put at the focal point of our business.

## EXECUTION MANAGEMENT

Our Key Performance Indicators for Operational Excellence are created around four measurements: Customer Satisfaction, Quality, Employee Satisfaction & Process Effectiveness

## ASSOCIATION & SKILLS

A high level of cross-functional expertise and adaptability within our teams enables **Moonbeam** to respond swiftly and effectively to changes in customer demand.

## PROCESS EFFICIENCY & EFFECTIVENESS

To guarantee strong administrations, we institutionalize key worldwide procedures where conceivable, while permitting space for adaptability and custom-made changes.

Our Operational Excellence system is one of our practices that help us stand apart. It assembles client bits of knowledge and utilizes these to enhance our procedures, thus helping us give quick and superb client administration.

We strive to provide qualified and competitive services in international freight forwarding, total logistics solutions and related fields to trade and industry. We strive to create a working climate for our employee, which motivates them to perform and contribute to the organization and to our clients.





## OFFICE

📍 1F-CS-33, Ansal Plaza Sector-1, Vaishali,  
Ghaziabad - 201010(UP)

☎ +91-120-4240930

✉ [info@moonbeam.in.net](mailto:info@moonbeam.in.net)

🌐 [www.moonbeam.in.net](http://www.moonbeam.in.net)



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Thank You

